

VA Entitlement Benefits and Satisfactory Standards for Veterans

Failure to Maintain Standards of Attendance, Progress, or Conduct will result in the discontinuance of education benefits. VA requires the discontinuance of educational benefits paid to a student when the student's attendance, progress, or conduct is unsatisfactory according to the regularly prescribed standards and practices of HCU. When a student has failed to maintain the prescribed standard of attendance, progress, or conduct, HCU must notify VA within 30 days of the determination so that VA can discontinue benefit payments in accordance with the law.

(a) *Satisfactory pursuit of program.* Entitlement to benefits for a program of education is subject to the requirement that the veteran or eligible person, having commenced the pursuit of such program, continues to maintain satisfactory progress. If the veteran or eligible person does not maintain satisfactory progress, educational benefits will be discontinued by the Department of Veterans Affairs. Progress is unsatisfactory if the veteran or eligible person does not satisfactorily progress according to the regularly prescribed standards and practices of the institution he or she is attending.

(b) *Satisfactory conduct.* Entitlement to a program of education is subject to the requirement that the veteran or eligible person, having commenced the pursuit of such program, continues to maintain satisfactory conduct in accordance with the regularly prescribed standards and practices of the institution in which he or she is enrolled. If the veteran or eligible person will no longer be retained as a student or will not be readmitted as a student by the institution in which he or she is enrolled, educational benefits will be discontinued, unless further development establishes that the action of the school is of a retaliatory nature.

(c) *Satisfactory attendance.* Entitlement to benefits for a program of education is subject to the requirement that the veteran or eligible person, having commenced the pursuit of such program, continues to maintain satisfactory attendance in accordance with the regularly prescribed standards and practices of the institution in which he or she is enrolled. If the veteran or eligible person will no longer be retained as a student or will not be readmitted as a student by the institution in which he or she is enrolled, educational benefits will be discontinued.

Termination Date. In situations involving unsatisfactory attendance, benefits will be discontinued based on the student's last date of attendance as reported by the school. If a student's progress or conduct becomes unsatisfactory, the termination date assigned by the school will be the last day of the term, or other evaluation period in which the student's progress or conduct became unsatisfactory.

Isakson and Roe for Veteran Students

The Department of Veterans Administration has recently sent out updates regarding changes to Educational Benefits. **Isakson and Roe Veterans Health Care and Benefits Improvement Act of 2020 (P.L. 116-315)** passed into law on January 5, 2021.

Online Classes

Remedial or deficiency courses cannot be taken online. These classes must be taken in a classroom. The Department of Veterans Affairs will not pay for remedial, refresher, or deficiency classes taken online.

Enrollment Verification

Student receiving benefits under Chapters 30 and 1606 must verify their enrollment at the end of each month enrolled in classes. You can do so by going online to <https://www.gibill.va.gov/wave> or by calling the toll free line at 1-877-823-2378.

Beginning on August 1, 2021, Post 9/11 (CH 33) students must verify their enrollment status each month to continue receiving their monthly housing allowance (MHA) and/or kicker payments.

CH 33 Students can verify their enrollment status in one of two ways:

Text Messaging – Students who choose VA’s “Opt-In” feature will receive a text message each month prompting them to verify their enrollment status.

Telephone – Students may call the Education Call Center (ECC) at 888-442-4551 to verify their enrollment status.

- If a student fails to verify for two consecutive months, VA will withhold future MHA payments until they call the Educational Call Center (ECC) to verify.

Isakson & Roe: Section 1019 requires that schools and training programs be financially responsible, instead of the student, for benefits paid directly to an educational institution pursuant to the Post-9/11 GI Bill ® for tuition and fees or the Yellow Ribbon program, under the Post -9/11 GI Bill ®. (Authority 38 U.S.C 3685(b)) Effective January 5, 2021.

- If there is a change of enrollment which resulted in an overpayment of tuition and fees, we will receive notification from the Department of Veterans Affairs.
- You will also receive notification from VA indicating the tuition and fee debt amount to be collected.
- The VA will not collect the tuition and fee debt from you.
- The VA will collect this amount from your school.
- In turn, we will require you to pay any outstanding balance for tuition and fees. The debt will be managed by our office.
- If you have questions about how to repay this debt, please call VA Debt Management Center toll-free at 1-800-827-0648.

GI Bill® is a registered trademark of the U.S. Department of Veterans Affairs (VA). More information about education benefits offered by VA is available at the official U.S. government Web site at <https://www.benefits.va.gov/gibill>.

- [View our Isakson and Roe Fact Sheet that describes each provision.](#)
- [View our Isakson and Roe guide to better understand what the new law does to your GI Bill Education benefits.](#)